

**STUDY OF PHENOMENOLOGY: COMPLIANCE OF HYPERTENSION
PATIENTS IN ELDERLY THAT OUTPATIENT
IN THE PUBLIC HEALTH CENTER**

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Abstract

Everyone has the same rights in gaining access to resources in the health sector, obtaining safe and quality health services, and having the right to be independent and responsible for determining the health services that are needed for her/himself. Compliance is a decision taken by the client after comparing perceived risks if not compliant and the benefits of outpatient compliance in outpatient hypertension patients. So that the role of family role and the role of health workers on patient compliance can affect the experience of hypertensive patients in the elderly during the outpatient process. With increasing life expectancy, it is very important to improve the quality of life of the elderly. Experience in the elderly with hypertension is influenced by social factors where he lives or distance, so it is important to know the extent to which experience in undergoing the outpatient process. The study aims to determine the experience of hypertensive patients in elderly who undergo outpatient care at the health center. This research is a qualitative research with descriptive, with a phenomenology study design. The location used in Padasuka public health center at the city of Bandung. The sampling technique is purposive sampling, selected based on certain criteria and willing to be interviewed. The results of the study illustrate that the role of the family, health workers in providing health services and medication compliance affect the compliance of elderly hypertensive patients in undergoing outpatient care at the Public Health Center.

Keywords : Compliance With Hypertensive Patients, Elderly, Family Role, The Role Of Health Workers

